



Quality and legal issues What to do if there is a problem where you live

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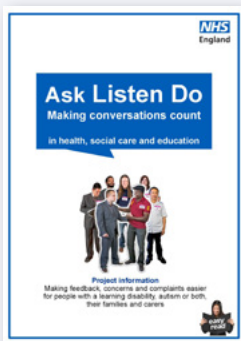
If you are not happy you can complain about what your landlord is doing or the support you are getting.



It is your right to be able to complain.



It can help to improve the care and support you and other people get.



There is a lot of information on raising a concern from the Ask, Listen, Do project.

What to do if there is a problem where you live



Read the Ask, Listen, Do project at: www.england.nhs.uk/learning-disabilities/about/ask-listen-do/people-information/



Watch the film about the Ask, Listen, Do project at: <https://youtu.be/4svbf7LXato>



Under the **Care Act**, you can have an **advocate** to support you to make decisions about where you live and support you get.



You can find out about that from your local council.

They will tell you about the independent **advocacy** in your area.

The Housing Guide was a collaboration of LDE, Housing LIN and Ace Anglia.

It was supported by a co-design group of self-advocates and families. The co-design group were Jo, Rachel, Danielle, Gary, Liz, and Kate.

Thanks to everyone who shared stories, gave us feedback, and let us include their work. Please do share feedback and comments to LDE.

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